



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Updates on Navigation Center Operations:

Department of Homelessness & Supportive Housing and Five Keys

February 2021 Written Updates

Updates: Embarcadero SAFE Navigation Center

- Embarcadero SAFE Navigation Center continues to follow **public health guidance** regarding COVID prevention and mitigation
- Continues to operate at COVID-informed capacity of **88 clients**. Lower capacity in January 2021 is due to a temporary pause in intakes.
- Referrals to the Embarcadero SAFE Navigation Center continue to run through the COVID-19 Command Center's **centralized referral process** that supports intakes from public health system (hospital discharge and I/Q) and street outreach (SFHOT and HSOC)
- **Unsheltered count** will be conducted bi-monthly beginning in February 2021 in alignment with the HSOC tent and vehicle count.

January 2021: Embarcadero SAFE Navigation Center Data

DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Navigation Center: Embarcadero SAFE

Reporting Period: 1/1/2021 to 1/31/2021

Reporting Period

1/1/2021 1/31/2021

Site Name

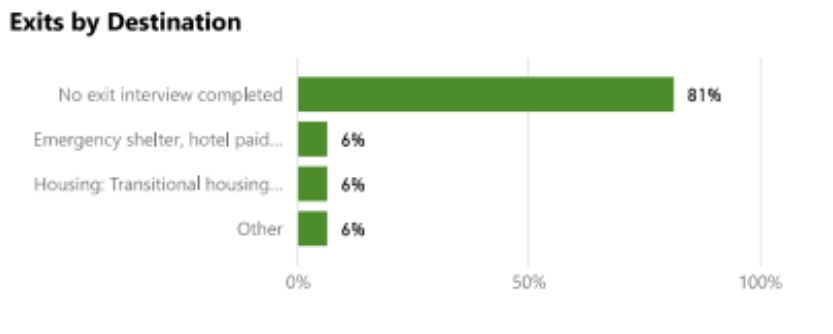
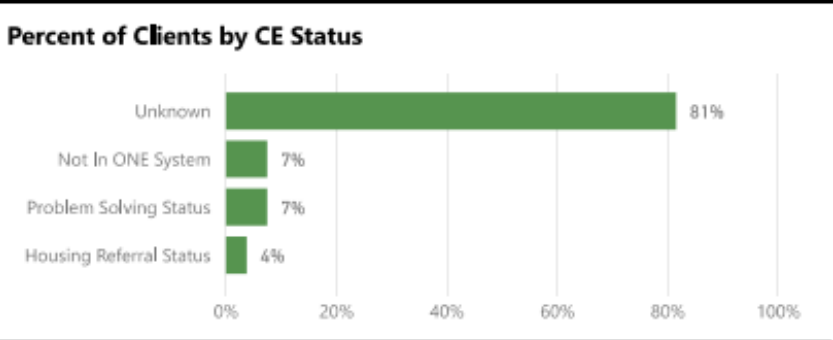
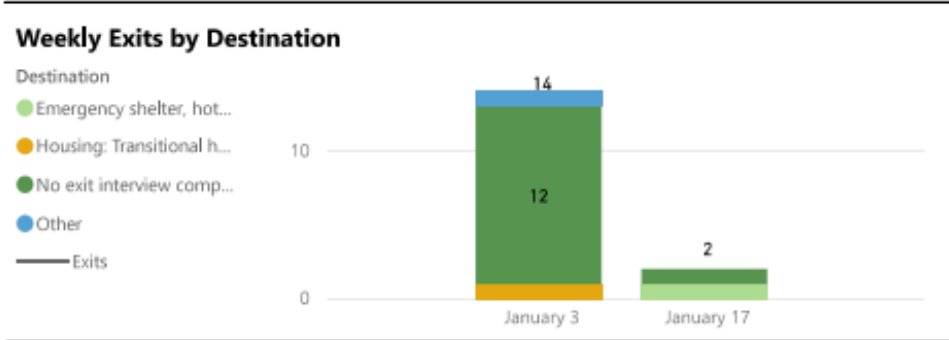
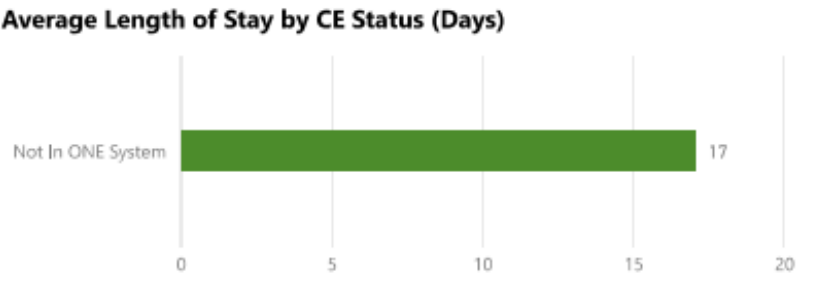
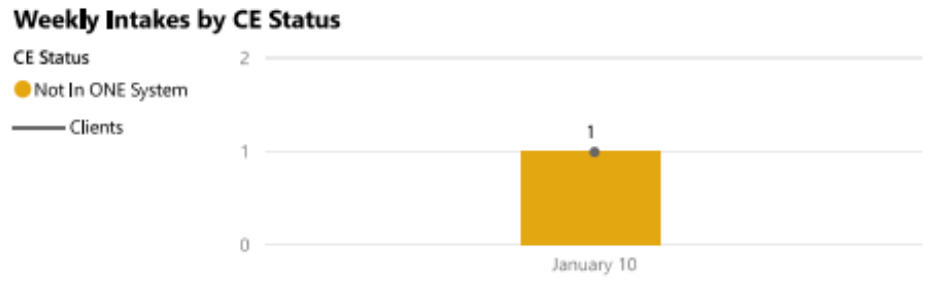
Embarcadero SAFE

Bed Capacity

88

Clients as of 1/31

65



Key Terms for Embarcadero SAFE Navigation Center Data Dashboard

- **Coordinated Entry Status:** (CE Status) is determined on a case by case basis after an individual completes the Coordinated Entry Primary Assessment that determines if an individual is Housing Referral Status or Problem Solving Status.
- **Housing Referral Status:** Determined based on vulnerability, housing barriers and chronicity of homelessness. Individuals identified as Housing Status will be assigned a Housing Navigator who will match the household with available housing.
- **Problem Solving Status:** Those who are not Housing Referring Status will be offered Problem Solving conversations and may be offered support through: one-time assistance (including eviction prevention), legal services, relocation programs (Homeward Bound), family reunification, mediation, move-in assistance and flexible grants to address issues related to housing and employment.
- **ONE System:** The ONE System is San Francisco's Homeless Management Information System (HMIS) and supports HSH and non-profit providers within the Homelessness Response System by providing a single unified system for: Ongoing case management and tracking and monitoring of client engagement with the Core Components of the Homelessness Response System (Coordinated Entry, Temporary Shelter, Permanent Supportive Housing, etc.)